

What happened to free choice?

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Every month I pay two insurance premiums to cover my home and vehicles in case of fire, theft, accident, etc. I have a claim in process from the storms in the area this past July. My agent has been Jerry Jorgenson since I first insured in the early 1980s.

Imagine my surprise upon reading the letter in the Sept. 1 Gothenburg Times that explained my right to choose my agent and where my policy resided had been taken from me. That my policy, including my paper and computer files, was moved without my knowledge/informed consent to a new agent/office.

If like me you didn't have a choice in this matter and would like to be sure your business stays where you chose to have it originally, you need to call Mike Fregn at 308-389-6552. Ask that your files, both paper and computer, be transferred back to the Jorgensen's office.

The people at the State Farm office in the Gateway building can also take your information and get your files transferred back to the Jorgensen's if that is your choice.

This unfortunate confusion is not the fault of either Mr. Fregn or the Jorgensens. It is just the way the State Farm company deals with matters in these circumstances.